



At Destination Residences Snowmass, the safety & well-being of our guests, owners, colleagues, and community is a top priority. We continue to work through and update our operation plans for the winter season to ensure care and cleanliness. This is a rapidly changing and sensitive situation. As we pay close attention to state and local mandates, I have provided below the most up to date information that we have regarding our collective operations for the winter season and will continue to communicate any changes or additions.

For more information on the government orders, please see the following:

- [Colorado Department of Public Health](#)
- [Pitkin County](#)

### **General Property Information**

- Check-in Process
  - Check-in time on arrival day is 4:00pm
  - Guest will need to be 18 years of age and provide a valid photo ID and Credit Card
  - Guest Credit Card will be authorized for \$30 per night at time of check-in
- Check-out time on day of departure is 10:00am
- Guests may park in any of the numbered parking lots across the street from the hotel. Lot #2 is located directly across the street and offers the closest access. Parking is currently complimentary.
- Fully vaccinated people may go without masks in all indoor public spaces. Unvaccinated people are encouraged to continue to wear masks in all indoor public spaces.
- Staff are required to wear masks.
- All properties and residences have been deep cleaned and sanitized.
- Public areas are cleaned and sanitized multiple times throughout the day to ensure safe and comfortable environments for our guests and colleagues.
- Hand sanitizer stations are located throughout the property.
- The health of our colleagues is being carefully monitored.

We are committed to upholding the [Hyatt Global Care & Cleanliness Commitment](#).

### **Shipping**

If guests would like to have anything shipped to the Stonebridge Inn, please use the address information below. When you arrive, please alert the guest services associate that you would like to pick up your package(s).

The Stonebridge Inn  
c/o (Guest Name)  
300 Carriage Way  
Snowmass Village, CO 81615

### **Housekeeping and Maintenance**

- Housekeeping will be provided every other day throughout the stay. If you prefer not to receive service please let the front desk know.
- In order to promote social distancing, Housekeeping Services and requests, as well as Maintenance requests, will be fulfilled when residence is vacant.

### **Fitness Center, Pools, Hot Tubs, Saunas, Steam Rooms**

- Hours – 8:00am-6:30pm (Subject to Change)
- Pools and Hot Tubs at all properties are open and operating at reduced capacity, in accordance with county health orders. Please respect all posted guidelines and hours of operation.
- Saunas and Steam Rooms remain closed while county mandates are in effect.

### **Airport Transportation**

- The Stonebridge Inn provides complimentary, on-call transportation to and from the Aspen airport. Advance reservations for airport transportation are strongly recommended. Upon arrival, guests can call 970-923-2420 when they retrieve their luggage and they will be informed as to when the shuttle will arrive to pick them up. To schedule a departure shuttle to the airport, guests will need to arrange with the front desk 48 hours prior to departure based on individual flight departure times.

### **Around Town Transportation**

- Destination Snowmass Local transportation is available on a first come, first serve basis, and is based upon availability. Guests will be encouraged to utilize the complimentary Village Shuttle within Snowmass Village, or the complimentary RFTA bus to Aspen when our shuttle is unavailable.
- RFTA and the Village Shuttle operate on schedules and pick up/drop off at the shuttle stop directly in front of the Stonebridge Inn multiple times per day.
- **Snowmass Village Shuttle Route 3** will be running 30-minute service to and from Anderson Ranch. Busses will pass the Stonebridge Inn at :21 and :51 each hour heading down hill to Anderson Ranch. Busses will pass Anderson Ranch (bus stop is located on Owl Creek Road near the firehouse) at :08 and :38 each hour heading uphill to the Snowmass Village Mall. Riders can then either walk down to the Stonebridge Inn or wait for the next downhill shuttle.
- Please ask for a shuttle schedule from the guest services agent at the front desk. They will also be able to answer questions regarding transportation.
- Link to [Village Shuttle system](#).

### **The Artisan Bar & Restaurant**

- The Artisan is open for dine-in and take-out
- Breakfast is offered every day from 7:00 a.m. – 10:00 a.m. daily
- Happy Hour drinks from 3:30 - 5:30 p.m. **Closed on Tuesdays**
- Dinner from 5:30 – 9:00 p.m. **Closed on Tuesdays**
- Fully vaccinated people may go without masks in the restaurant. Unvaccinated people are encouraged to continue to wear masks in the restaurant.
- Orders can be called in ahead, or orders will be taken on-site. Please call 970.923.2427.

*All procedures are subject to change based on guidance from the CDC and applicable governmental authorities.* Please reach out to us if you have any questions and thank you for your partnership. We are looking forward to a wonderful, safe summer season in Snowmass!